Eligibility Verification Information

It is imperative to check member's eligibility *every* visit. This may be accomplished in the following ways:

1. ## NAVINET
   Internet address is **https://navinet.navimedix.com/Main.asp** complete the sign in fields (username and password)

2. ## PROMISe Online
   Internet address is **http://promise.dpw.state.pa.us/** and click on PROMISe Online

3. ## EVS Software
   MA HIPAA-Compliant PROMISe Ready Software is available free-of-charge by downloading from the OMAP PROMISe website at**: http://www.dpw.state.pa.us/omap/   Select Provider Information from the available links and then select Eligibility Verification Information.**
   To order on CD-ROM, call 717-975-4100--there will be a $19.95 shipping & handling charge.

4. ## POS Card Swipe Devices
   Consult DPW website (**http://www.dpw.state.pa.us/**) for approved PROMISe compliant POS boxes under Approved 270/271 Eligibility Software and Service Vendors. Please contact these vendors for pricing and availability.

5. ## PA State Medical Assistance EVS Telephone Line
   800-766-5387 (Must use new 13-digit provider number.)

6. Keystone First Provider Services Eligibility Hotline
   800-521-6007 24 hours/7 days